

**Clarifications in regard to queries sought by prospective bidders with respect to Tender No. File-20019/1/2000-TAMP [205]  
VOL-VIII Dtd: 07.10.2019 for Limited Tender Inquiry from the NICSI empaneled Website Development Service Providers  
for Annual Technical Support for Tariff Authority for Major Ports.**

The queries/clarifications sought by the prospective bidders and their Responses thereon are as follows:-

Sr. No.	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	TAMP Response
1	Scope of Work- Page No.4	Scope of Work	How many rounds of security audit is required?	Security Audit needs to be done once as per the Scope of Work of Tender Document.
2	Task-2 Page No 5	Comprehensive Technical Support for TAMP website	How many resources are need to be deployed onsite?	As per Task – 2 (j) of Scope of Work of Tender Document, onsite support shall be required only if the online technical support does not resolve the issues for which technical support is sought by TAMP. As such onsite manpower resources are not envisaged to be deployed.
3	Point No. 12 Terms of Payment, Page No. 9	Terms of Payment	No payment shall be made in advance & Payment shall be processed on receipt of proper invoice with GST.	Clause 12 (i) of Terms of Payment of Tender Document is explicit.
4	Scope of Work- Page No.4	Scope of Work	We assume that SSL certificate will be provided by the client and vendor has to simply install the same on the website. Please confirm.	As per Clause 4.1, Task-1, Point (ii) (b), the SSL Certificate is to be procured by the service provider. SSL Certificate type shall be as stipulated in the said clause of the

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Sr. No.	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	TAMP Response
5	General	General	We assume that source code of existing website will be provided by department	Yes, the source code available with TAMP shall be provided to the service provider.
6	Task-2 Page No 6	Any other task/ assignment if found necessary for implementation on TAMP website Technical support for the same should be provided as requested by TAMP	We assume maintenance activity would be carried out after completion of task-1 and No development related activity will be there please confirm? And if development activity is there kindly provide us detailed scope of work for the same.	At present, no development of additional modules for TAMP Website is envisaged in Task-2
7	About TAMP Website Pg No. 2.	TAMP Website ASP.NET & MS SQL Server	What is the version of ASP.NET C#, .NET Framework and MS SQL Server version currently being used?	<p>Following environment is used for development</p> <ul style="list-style-type: none"> <li>• .net Framework 4.5</li> <li>• ASP.Net with C#</li> <li>• Ext.Net.3.1</li> <li>• Spring.Net Framework</li> <li>• SQL Server 2008+</li> </ul> <p>As per information provided by our NIC Coordinator for TAMP, TAMP Website currently uses SQL Server 2012.</p>

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8	About Tamp Website Pg No. 2.	CMS Usage	Which CMS is currently in use? Are the business rules for the CMS defined?	Source code for the Content management of website as available with TAMP shall be provided to the service provider.
9	About Tamp Website Pg No. 2.	TAMP Website	Could you kindly provide the Website Hosting Details (Windows Server & IIS Version)?	Requisite details are Windows Server 2012 IIS version 8 used to host TAMP Website.
10	About Tamp Website Pg No. 2.	Valid till march 2017	Has there been any security audit since 2017? Request you to provide last audit report, as well as GIGW compliance report.	Last Security Audit was done on 12.03.2016 and certificate for the same was valid till 12.03.2017. Subsequently, no Security Audit of TAMP Website is done. GIGW Compliance Report & Last Security Audit Report shall be provided to the successful bidder.
11	VAPT Requirements / Outcomes	Cert-In Requirements	Could you please provide a summary of the nature of changes to be supported by Mehgraj / TAMP with respect to VAPT Requirements / Outcomes?	As per Task-1 (i) (a), Security Audit of the TAMP Website should be conducted by Cert-In empaneled Service provider and if any recommendations / remedies are suggested as an outcome of Security Audit the same needs to implemented in TAMP Website after seeking approval of TAMP.
12	Task – 2 Clause Note (e)	The service provider should use his own equipment / products / server etc. for all the	Our understanding is that the development and staging environment will be of the service provider, and that source code will be provided to make	Source code for the TAMP Website is available with TAMP and same shall be shared (Refer About TAMP Website section of the Tender Document).

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Sr. No.	RFP Document Reference(s) (Clause & Page Number(s))	Content of RFP requiring Clarification(s)	Points of clarification	TAMP Response
13	Task – 2 (ii) (c)	technical activities Website Performance /Response	the required changes. Is this understanding correct? Could you please provide hardware /architecture details of the current website?	TAMP Website is hosted on Cloud Architecture on NIC Meghraj Cloud.

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